



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF MEDICAID SERVICES
BUREAU OF DEVELOPMENTAL SERVICES

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May 26, 2017

Greetings,

As an interested party in how community-based developmental services are provided in the State of New Hampshire, I want to give you an update of the status of New Hampshire's Corrective Action Plan (CAP). This is a required component to New Hampshire's provision of Home and Community-Based Services (HCBS) under the 1915 (c) waivers for Individuals with Developmental Disabilities, Individuals with Acquired Brain Disorders, and Children's In-Home Support Services.

The Center for Medicaid and Medicare (CMS) is requiring New Hampshire to make changes in two areas of the service delivery system:

1. Conflict of Interest in Case Management to be in compliance with the Home and Community Based Setting (HCBS) regulations requiring the separation of case management and direct service delivery; and
2. New Hampshire's Organized Health Care Delivery System, relating to the payment process for providers.

New Hampshire's Corrective Action Plan was approved by CMS on April 21, 2017. This will serve as a framework for the process that New Hampshire will undertake to reach compliance with CMS' standards. It is not a commitment to an identified, specific model for delivery of services; instead, it is a roadmap that New Hampshire will follow to develop a structure that meets federal requirements. We are in the process of updating our website; you can expect to find a copy of the approved CAP on our website (<https://www.dhhs.nh.gov/dcbcs/bds/index.htm>) no later than June 2nd. In the meantime, if you would like a copy, please call or e-mail Deb LeCompte at 271-5143 or Debra.LeCompte@dhhs.nh.gov.

While the requirement to separate case management and direct service delivery may cause changes in how services are provided at the local level, it is the intent and commitment of all involved to ensure the focus remains on the individual and family served as we comply with the federal requirements.

New Hampshire has formed a Stakeholder Advisory Group as part of the CAP. The first Stakeholder Advisory Group will be held on June 21 from 1-3 in the Tom Fox Chapel in the Main Building at the Department of Health of Health Services - Bureau of Developmental Services, 105 Pleasant Street, Concord, NH. All Stakeholder Advisory Group meetings are open to the public and the materials will be posted on BDS' website.

I look forward to working together on this! Thank you.

Sincerely,


Christine Santanella
Director